

IMPARTIALITY POLICY

Assess Orr is committed to safeguarding impartiality in all of its inspection activities. The documented structure, policies, and procedures of the Integrated Management System (IMS) and Quality Manuals have been developed with the objective of ensuring impartiality. This statement is displayed throughout visible areas of the facility and on the Assess Orr web-site: www.assessorr.com.au. It is also made available without request as part of all Assess Orr advertising/information literature.

Assess Orr's top management, as well as, all staff is committed to providing the best quality service possible. Impartiality shall be achieved in every possible aspect in the inspection processes. The inspection certificates shall be granted in an impartial manner. All the probable and potential risks involved have been assessed and are recorded along with their control measures.

Assess Orr's personnel involved in inspection activities shall be informed of the technical scope of activities only. Under no circumstances shall they be involved in any commercial/financial matters. They shall adhere to their job description, relevant standards and respective regulations when performing their jobs. When referring new clients, they shall not make the referral based on their relationship with Assess Orr. They shall be responsible for conducting their jobs in a professional and safe manner, in order to reach a fair and unbiased conclusion on the inspections they have performed.

Assess Orr analyses, documents, and eliminates any potential conflicts of interest arising from its inspection activities. Under no circumstances shall the results of their assessments/judgments be influenced by any internal or external factors.

An impartiality committee was formed at Assess Orr which meets regularly, and as needed, to review and assess the Risks to impartiality on an ongoing basis. Impartiality is also addressed at management reviews.



Mark Orr
(Managing Director)

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